

TERMS AND CONDITIONS

Sales and deliveries to be made by VALDEFRANCE, SARL will be governed by these Terms and Conditions of Sale, with the exception of any stipulation expressly agreed in the corresponding offer or in the acceptance of the order, which constitute the special conditions of the present. Therefore, no other condition that has not been explicitly accepted by our company will have any value or legal effect.

PRICES:

Our company reserves the right to change the prices of the current list at any time without need pre-notification. The applicable prices will be in force at the time of the order.

PAYMENT TERMS:

The payment terms will be as agreed between the two parties. In case of unpaid, the costs and interest caused will be borne by the buyer. The unpaid installment will imply the complete suspension of any service or supply.

DELIVERY AND DOWNLOAD:

Orders will always be shipped according to the complete boxes. Any inability to perform or deliver due to strike, termination of negotiations, closure of the business and its consequences will be considered force majeure and release the supplier from its obligation to serve the goods and the customer can not claim any damage.

TRANSPORT:

Transport will take place from our facilities VALDEFRANCE, S.A.R.L at risk and account of the customer. In the case where the customer has prepaid the transport costs, he has the right to choose the type of transport or the company. Any damage or loss must be determined by the recipient of the goods, who must provide an overview of it.

MERCHANDISE RETURN:

The supplier is not obliged to accept any goods returned partial or total requested by the customer of his own wish. If the customer wishes to return, the merchandise for a specific reason and the supplier accepts it in writing, the following rules must be respected:

The complaint must be sent in writing, by telephone, fax or e-mail to VALDEFRANCE, S.A.R.L.

- All returns will be sent once the claim is accepted. The claim will be accompanied by the delivery with the specifications of the returned material, either due to faulty or incorrect material or correct material for the exchange, and no invoice. and date of purchase of the equipment. All transportation charges paid for returned equipment will be transported by the same agency used to receive the goods. Any returned material that does not meet these requirements will be returned to the shipper.
- All returned material will be replaced unless otherwise agreed.

CLAIMS AND WARRANTY

VALDEFRANCE s.a.r.l guarantees that its products are free from manufacturing defects. The following events are not manufacturing defects and therefore cant be covered by this warranty: (1) normal wear, aging and corrosion; (2) accident, loss or force majeure; (3) misuse, misapplication and / or installation, fault or negligence of or by the buyer or a third party; (4) inappropriate storage of products.

This warranty is valid for a period of five (5) years for stainless steel braided connectors. The warranty period begins from the date of delivery (or the date on which delivery is deemed to have been duly made) of the goods to the buyer.
